



March 6, 2020



Latest News From MEDENT®

Providing remote care with MEDENT® Video Visits

While Coronavirus (COVID-19) continues to make global headlines, MEDENT® would like to remind clients of our inexpensive, HIPPA-compliant Video Visit feature. Without the need for plug-ins or app downloads, this feature can be especially useful in remotely treating patients concerned with contracting Coronavirus and other contagious diseases.

As media outlets have reported, in response to the virus, congressional leaders have agreed to [allow Medicare reimbursement](#) for telehealth use during this public health emergency. Now more than ever, [telehealth stands as a tool](#) to help prevent the spread of infection.

Key MEDENT® Video Visit takeaways

- Patients can be seen by multiple people (doctors, nurses, etc.) by using the same Video Visit link

- The feature's instant chat function allows written communication to be exchanged in case a patient needs help understanding the name of a medication or diagnosis
- Video visit links can be sent via email or text to allow flexibility for the patient
- Supported on Windows, Mac, Android and iOS operating systems
- This includes Chrome, Edge, Opera, Samsung, Safari and Firefox
- Available at no up front cost and listed at \$2 per Video Visit

Video Visit details and tutorials can be found [here](#) and in the [MEDENT Manual](#).

You can request a quote by calling (315) 255-0900 or by submitting a [MEDENT support inquiry](#).

Telehealth - Video Visits



MEDENT's video visit feature offers an easy way for your practice to have HIPAA compliant video communication with your patients, without the need for app downloads or plugins.

MEDENT® Patient Portal



The Patient Portal can streamline the workflow in your office with advanced features such as Patient Hx, eStatements with online pay and eVisits. Please see our Portal [case studies](#) that may provide more ideas.

Carequality



Enables widespread exchange of health information on a nationwide scale, between many partners who do not have any direct relationship with one another.

OUR PREVIOUS ENEWSLETTER



Here is a link to our previous eNewsletter.

MEDENT® VIDEO TUTORIALS



There are several new and updated video tutorials for many areas in MEDENT®. These videos provide details on different capabilities within the system.

NEW PATIENT WELCOME eMAILS



- Streamline your New Patient Communication with MEDENT®
- Automatically send New Patient Materials and information
- Include a New Patient Survey (e.g., How did you hear about us? or any other questions)

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