What is Palliative Care?
Palliative Care is specialized medical care for people with serious illnesses. This type of care is focused on providing relief from the symptoms, pain, and stress of a serious illness - whatever the diagnosis. Palliative care is appropriate at any age and at any stage in a serious illness and can be provided together with active treatment.

Services Include:
- Pain and symptom management to improve quality of life
- Education about the disease
- Advice on living with serious, progressive illness and developing goals of care
- Strategies for coping with side effects from treatments
- Assistance with advance care planning
- Helps to coordinate a patient’s care and to navigate the medical system

Home Connections Palliative Care Buffalo Team Members include:
- Patient
- Patient’s physician
- Palliative Care-trained home care registered nurse
- Social worker/counselor
- Volunteers
- Palliative care physician oversight

What does Home Connections Palliative Care Buffalo Offer?
- 24/7 on-call nurse support
- Social work visits to help access community support services
- Supportive discussions for health care decision-making
- Frequent phone contact to monitor the patient’s condition and answer questions
- Trained volunteers for additional support

Who is eligible for Home Connections Palliative Care Buffalo?
Any Managed Medicaid member* facing serious, progressive illness including, but not limited to:
- Advanced heart disease, including congestive heart failure
- Advanced lung disease, including COPD (chronic obstructive
- Cancer, whether or not the patient is undergoing active treatment with radiation or chemotherapy
- Serious progressive neurological diseases such as Lou Gehrig’s disease
- Advanced Alzheimer’s disease/Dementia
- Repeated hospitalizations or emergency department visits

*Eligibility will be determined on referral.

The Palliative Care Buffalo program provides home-based chronic disease management and support to assist patients and their families facing serious progressive illness. The team works in partnership with the patient’s physicians to coordinate care and to help navigate the complexities of today’s health care system. Best of all, there is NO COST to patients with Medicaid.

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In collaboration with Community Partners of Western New York, Hospice Buffalo and Supportive Medical Partners